

Mediasite Professional Services

Sonic Foundry professional services maximizes your return on investment by integrating Mediasite into your AV and IT infrastructure and your way of doing business.

Installation Services

Our Sales Engineering team works with each client throughout the process to ensure each Mediasite implementation is successful. Prior to coming on-site, an engineer plans for the implementation with your designated team, making sure all technical and infrastructure requirements will be in place. While on-site, the engineer installs and configures your Mediasite system and thoroughly tests the implementation.

Education

After Mediasite is installed, Sonic Foundry offers training designed for your administrators, content creators and users to maximize Mediasite's impact in your organization.

- **On-site training**

We customize a core curriculum to meet your organization's specific needs, and then one of our Mediasite experts arrives on-site to get your employees up to speed. Task-focused modules ensure everyone is comfortable incorporating Mediasite into their existing responsibilities, regardless of their individual technical expertise.

- **Online training**

With an annual subscription, your entire organization gets 24x7 access to our online catalog of training modules. We update the training consistently to include our latest software revisions, creating a valuable knowledge library that educates your users on all Mediasite features, capabilities and best practices.

Custom Development

We designed Mediasite to be open and accessible for integration via an application Programming interface (API) and our custom development services team. This team focuses solely on streamlining how you integrate Mediasite content acquisition, management and delivery within your organization.

It is essential that Mediasite interface with your existing applications, technology infrastructure, policies, workflow and adopted way of distributing information. Our custom development services make it easier for you to manage content generated by multiple Mediasite Recorders, created by various content owners and accessed regularly by a myriad of users.

Our process

- 1 Conduct a call or meeting to discuss project objectives, based on your vision
- 2 Create a technical scope of work that outlines your project deliverables
- 3 Finalize deliverables, timeline and investment based on your approved scope of work
- 4 Execute the custom development project and perform extensive testing to meet your expectations on or before the predetermined completion date
- 5 Implement deliverables on-site, conduct additional testing and train end users
- 6 Support the custom development project in subsequent product releases, holding periodic calls or meetings with you to ensure our work is meeting your needs